



Employee Facing Authorization for Enrollment FAQ

What steps does SambaSafety take if a consumer believes their information is incorrect?

If a consumer ever believes their information is wrong, they can submit an FCRA dispute and SambaSafety will investigate and request within 30 days as required by law.

How does a consumer file an FCRA dispute?

To file an FCRA dispute, please use this link [Dispute Your Motor Vehicle Record \(MVR\)](#).

How does SambaSafety track record accuracy and compare to the CRA industry standards?

Our track record of accuracy is extraordinarily good for the CRA industry. Last year for example only 0.27% of all disputes submitted resulted in us determining that there was something wrong with our systems. This is considered a very low error rate and a testament to how accurate our data is.

Why do platforms like the BBB and Google reviews sometimes show negative feedback about SambaSafety's services?

There is some feedback on platforms such as the BBB and Google reviews, primarily from individuals in the gig economy. As we provide MVRs to major gig industry players, it is not uncommon for these individuals to express their dissatisfaction, as they often face high rejection rates from these companies. They may mistakenly attribute their rejections to our services. However, this frustration does not accurately reflect the quality and effectiveness of our services.

Will SambaSafety run a credit check on me?

No, SambaSafety only procures motor vehicle records. We do not conduct credit checks for individuals.

Will the motor vehicle record that SambaSafety provides to my employer show criminal activity?

The motor vehicle record contains *only* information provided by the applicable Department of Motor Vehicles on an official motor vehicle record and SambaSafety will not add or include convictions or other data from any other source.

How do I get a copy of the record that was provided to my employer?

You can always ask SambaSafety to provide you with a copy of what was provided to your employer. You can request a copy here: [Motor Vehicle Record Request Form](#).

Who is SambaSafety and how do they determine if I am qualified to be employed?

Your employer has partnered with SambaSafety to enhance organizational safety by providing motor vehicle records and other valuable risk insights. Please note, only your employer is responsible for determining employment eligibility.

What am I specifically authorizing by signing this document?

By signing this document, you are giving your employer permission to enroll your license into SambaSafety's monitoring program. This allows your employer to access your motor vehicle record information for employment-related purposes.

If I prefer to communicate about my record via paper instead of electronically, is that possible?

Yes, you can request to receive communications on paper or other non-electronic forms by contacting your employer. Your request will take effect after SambaSafety has had a reasonable period of time to process it.

What is the expected turnaround time for SambaSafety to provide a copy of the record after receiving my request?

If you request a copy of the record, SambaSafety is expected to provide it within 30 days of your request.

What are my major rights under the Fair Credit Reporting Act (FCRA)?

Under the Fair Credit Reporting Act (FCRA), employees have several major rights. For example, just to name a few:

- They must be informed if information in their file has been used against them, such as in the case of a denied application for employment.

- Employees also have the right to know what is in their file and can request and obtain all the information about them held by a consumer reporting agency.
- Additionally, they have the right to dispute incomplete or inaccurate information by lodging a consumer dispute through the process established by the consumer reporting agency. At Samba, you can leverage: [Dispute Your Motor Vehicle Record \(MVR\)](#).
- Consumer Reporting Agencies may not report outdated negative information that is more than 7 years old or bankruptcies that are more than 10 years old.
- Access to your file is also limited because a Consumer Reporting Agency may only provide information about you to people with a legal need to know, like your employer or insurance company.

How do my rights under state law compare to my federal rights under the FCRA?

Employee rights under state law can sometimes offer additional protections compared to federal rights under the Fair Credit Reporting Act (FCRA). The FCRA ensures the accuracy, fairness, and privacy of information in consumer reporting agencies, giving consumers the right to know what is in their file and dispute inaccuracies. State laws may provide extra protections, such as restrictions on using consumer reports for employment or limitations on asking about arrests and convictions.