



Employer Authorization for Enrollment FAQ

How does SambaSafety ensure that the language in the Authorization for Enrollment form complies with the FCRA and meets customers' needs?

SambaSafety worked closely with legal experts to create the language seen on the Authorization for Enrollment form. This form follows the guidelines set forth by the Fair Credit Reporting Act (FCRA) and is designed to be as inclusive as possible for all customers.

How does SambaSafety address errors caused by system-wide issues at the state level?

There are times when errors are caused by system-wide issues experienced by the states, and we have a robust Government Relations team that has contacts and relationships with all the state DMVs. We are also very active in the industry, so we have the ability to solve any issues very promptly and effectively.

Why do platforms like the BBB and Google reviews sometimes show negative feedback about SambaSafety's services?

There is some feedback on platforms such as the BBB and Google reviews, primarily from individuals in the gig economy. As we provide MVRs to major gig industry players, it is not uncommon for these individuals to express their dissatisfaction, as they often face high rejection rates from these companies. They may mistakenly attribute their rejections to our services. However, this frustration does not accurately reflect the quality and effectiveness of our services.