

Training Specific Terms and Conditions

If this Service Order includes training products, Customer acknowledges and agrees that the training courses are provided under license, and not sold, to Customer. Customer does not acquire any ownership interest in the training courses or any other rights to the training courses other than to access and use the training courses in accordance with the license granted herein. SambaSafety reserves and retains the entire right, title, and interest in and to the training courses and all intellectual property rights arising out of or relating to the training courses, subject to the license expressly granted to Customer. Customer shall use commercially reasonable efforts to safeguard the training courses from infringement, misappropriation, theft, misuse, or unauthorized access. Any individual assigned to training or a course shall be considered a "User".

Training and Consumption (i.e., billable event) Information

Concurrent User Seats and Licensing:

- The Service Order specifies the number of authorized User seats.
- Each registered User can access the Services and courses.
- If a User no longer needs access, the Customer can reassign their seat to another User.

Seat Users:

- A User is considered "Active" in the training system during a given month if they:
 - Have an active status in the system; or
 - Logged in at any point during the respective month or billing period.

However, in OnRamp (OnRamp CDL A, CDL B, HazMat, and OnDemand Training), to be considered "active," the User must have logged into the system *and* taken a course.

- Customer Administrators count as "Users" as well in the training system.

Seat Standard Consumption:

- A training seat is "consumed" when a unique User begins a course for the first time in each month.
- Additional courses taken during that month for the same User are not charged.

Seat OnRamp Consumption (if applicable):

- An OnRamp seat is "consumed" when a unique User begins any course in a respective OnRamp series (e.g., CDL A, CDL B, or Hazmat) for the first time.
- One seat is consumed per unique User, per series.
 - For example, if the same driver begins a CDL A class and a CDL B class in the same month, that is two seats consumed.
 - A Customer may purchase a CDL A (for example) for normal seat consumption, but may also purchase via consumption billing.
- Additional seats are NOT consumed even if the User takes multiple months to complete all courses in the same OnRamp series.
- Users are restricted from taking an OnRamp course more than 2 times to prevent seat reuse.

Transactional Content Consumption (if applicable):

- Customer will be charged each time a User begins a course.
- Billing occurs in arrears.