



Continuous Monitoring 101: Maintaining a 360-Degree View of Driver Risk

In this age of real-time information and data-driven decision-making, the importance of ongoing insight into driver violations, eligibility and behavior across your fleet cannot be overstated. While annual motor vehicle record (MVR) checks have traditionally been the norm, they fall significantly short in addressing the dynamic nature of driver risk. The problem lies in their static nature – once an MVR is pulled, it quickly becomes outdated until the next annual review. The time lag creates a substantial visibility gap that leaves companies subject to costly crashes, claims and litigation.

This makes continuous monitoring a crucial aspect of modern-day fleet management, giving you a 360-degree view into the safety and compliance of your workforce all year round. Below, we introduce three critical forms of continuous monitoring and the important role they play in your risk management strategy: MVR, CSA and telematics monitoring.



MVR Monitoring

identifies critical changes to a driver's MVR on an ongoing cadence

The periodic nature of manual MVR pulls means that violations and changes to a driver's license status may go unnoticed until the next scheduled check, allowing potential risks to linger. Continuous MVR monitoring offers a solution that streamlines the process of receiving these updates, making them more frequent and accessible. It collects this data as soon as it's reported by each state, automatically alerting companies of any new violations that drivers receive (speeding, failure to signal a lane change or turn, DUI, etc.) or any changes to their license status that may affect their eligibility to drive. This empowers their employers to take swift action and address any alerts requiring intervention.



CSA Monitoring

layers in roadside inspections, safety violations, DOT-reportable crashes and more

CSA monitoring helps regulated companies closely track and evaluate the safety performance of their fleets within the framework of the Federal Motor Carrier Safety Administration's (FMCSA) Compliance, Safety, Accountability (CSA) program. Ongoing CSA alerts allow these companies to stay well-informed of crucial factors such as safety violations, Medical Certificates (Med Certs), endorsements and the results of roadside inspections. With this added layer of visibility, companies can swiftly identify and address compliance issues, mitigating risks and improving their CSA scores.



Telematics Monitoring

continuously reports on risky driving behavior aggregated from telematics devices

Companies should also continuously monitor drivers' everyday behavior, including actions that might go unnoticed by law enforcement. By leveraging telematics solutions, companies can track driver activities like cell phone use, hard braking, smoking and speeding, offering a deeper understanding of potential risks. However, using multiple telematics devices or service providers can be challenging due to the sheer volume of data. To simplify this overload of information, telematics monitoring transforms telematics data into clear notifications – providing better visibility and enabling quicker, targeted responses to high-risk behavior.



Learn Why MVR vs. Telematics Monitoring Is Not an Either/Or Decision

In our comprehensive guide, we dive deeper into the pros and cons of MVR reviews, MVR monitoring and telematics, uncovering why it's critical to leverage all three tools in your company's risk management strategy.

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